

# **EXHIBIT 5**

Msg. Date (Eastern) Thu Oct 22, 2020 1:03PM ET

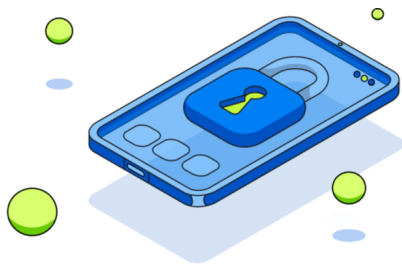
From noreply@robinhood.com

To [REDACTED]

Bcc emailarchive\_sendgrid@robinhood.journaltosmarsh.com

Subject Enable Two-Factor Authentication

Robinhood 



## A message from Robinhood Security

Hi [REDACTED]

We're reaching out because you haven't set up Two-Factor Authentication (2FA) on your Robinhood account yet.

**Your account security is critically important to us. Enabling 2FA takes just a few minutes and adds an additional layer of security to your account—even if your password is weak, reused, or becomes compromised.**

To enable 2FA in the app:

1. Tap the **Account** (person) icon in the bottom right corner
2. Tap the three bars in the top right corner
3. Tap **Settings**
4. Tap **Two-Factor Authentication**
5. Toggle the feature to the **On** position

You can learn more about [how to enable 2FA](#), [how you're protected](#), and read more about [security best practices](#) in our Help Center.

If you need additional help, please reach out to our [support team](#). We're here to help.

Sincerely,

Robinhood Security



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